

PEUGEOT OPEN EUROPE

HOLIDAYS BY CAR



PEUGEOT

Europe is yours, and so is the car.



MOTION & EMOTION



www.autofrance.net

1-201-393-7800

BEFORE YOU LEAVE HOME

✓ In preparation for your collection

Please ensure you have the information pages for your delivery location (with map/photos, address/contact details, GPS coordinates, open hours etc.)

To check for the most up to date information, please visit

www.autofrance.net/locations/france/ or

www.autofrance.net/locations/europe/ to download your delivery/return agent detail pages “Download Map”.



● If you are taking delivery of the vehicle immediately from your flight/train:

Be certain you have advised Auto France of your flight/train number and time of arrival

This should be noted on Page 1 of the Order Form you have completed/signed. If not, please be sure to contact us prior to your departure, or, feel free to contact the delivery agent directly.

● If you are not arriving by flight/train at pick up time:

Please be sure to advise us of your planned “Walk In” time. Please note the delivery agent will only wait 30 minutes from the appointed time. If you wish to change your delivery time, please be sure to contact the delivery agent directly, during their normal business hours.

NOTE: Locations ARE NOT open 24 hours a day, 7 days a week



Important note: a few days prior to your delivery date, you should receive an email from Peugeot Open Europe detailing your delivery information – please check this email carefully and if incorrect, please reply immediately with the corrected information.

DURING YOUR HOLIDAY

✔ Collecting your vehicle

You will receive the following items with your vehicle:

- 2 keys, registration certificate, green insurance card
- User Guide of the vehicle and GPS (if ordered) in French
- 10-15 liters of fuel (can drive approximately 100 km)

Your first stop should be the fuel station. Be sure to have the delivery agent direct you to the nearest fuel station

- A safety kit with safety vest and warning triangle
- Peugeot Open Europe Assistance and Practical Guide (what to do in the case of breakdown or accident) and a European Accident Statement. These are very important – please read through them carefully on Day 1 of your holiday



Important Note: you are responsible for ensuring your vehicle, and the items in your vehicle, meet local regulations in each country you plan to visit (e.g. Snow tires/chains in winter, carrying emergency triangle/vests inside the car etc.)



✔ As you drive

Peugeot Open Europe contact details in case of breakdown or accident:

Peugeot Open Europe Assistance call center:

Toll free:

▶ N° Vert 00 800 77 77 24 24

Peugeot Open Europe contact details for all other matters and to extend your contract:

Peugeot Sodexa reception: 00 33 1 49 04 81 81



✓ Take extra care

- Never leave both keys in the same place
- Never leave the registration certificate in the car
- Never leave anything in the car that will tempt burglars

Remember: the vehicle insurance policy does not include personal items

- Always take care when re-fuelling to be sure you are using the correct fuel (petrol or diesel) as they can be spelled differently across Europe. Using the wrong fuel can be dangerous and could take more than one day to rectify (especially if it is a weekend/holiday)

Note: the vehicle insurance policy does not cover this sort of mistake, repair costs are at your expense.

✓ In preparation for your return

Please ensure you have the information pages for your return location (with maps/photos, addresses/contact details, GPS coordinates, open hours etc.) If not, please go to www.autofrance.net/locations/france/ or www.autofrance.net/locations/europe/ to download your return agent detail pages “Download Map”.

You must call the return location at least 4 days prior to your return date, to make your appointment:

Note: if you wish to change return location, please follow the instructions as detailed in the Assistance and Practical Guide.

You must be on time as collection location representatives will only wait for 30 minutes.

NOTE: Locations ARE NOT open 24 hours a day, 7 days a week



Important note: a few days prior to your return date, you should receive an email from Peugeot Open Europe detailing your return information – please check this email carefully.

To ensure everything goes as smoothly as possible, please take time to check each of the following points before you leave home, and during your holiday as needed

✔ Visit www.autofrance.net

BEFORE YOU LEAVE HOME

- Under the “Information” tab, you can go to the “Manuals” tab and download the your vehicle manual to help you familiarize yourself with the vehicle and the GPS manual (If the vehicle ordered is equipped with GPS)
- Also under the “Information” tab, you can download the current Practical and Assistance Guides with detailed information about the Peugeot Open Europe program, including insurance and Assistance




RETURNING YOUR VEHICLE

When returning your vehicle, please be sure you return the following:

- 2 keys
- Registration certificate
- Green insurance card
- Safety kit (vest/triangle)
- Anything relating to the GPS (SD card etc.)

Note: if you forget to return any of the above items on the return date, you will be charged for the missing items

 Important note: please check through your vehicle carefully before you leave it – to be sure you have taken out all your personal items. The vehicle goes through many hands within hours of the return, therefore, it is impossible to retrieve items at a later date.

ON YOUR WAY BACK

Upon your return, please be sure to answer the satisfaction survey, which you should receive by email. It will only take a few minutes and it will be very useful to the Peugeot Open Europe office and Auto France.

Please drive carefully &
and enjoy your time in
Europe and your new
Peugeot!

